



SANVT.

PSYCHOLOGY CLINIC

Online Booking System

A Step-by-Step Guide to Booking Online & Accessing Your Patient Portal

Table of Contents

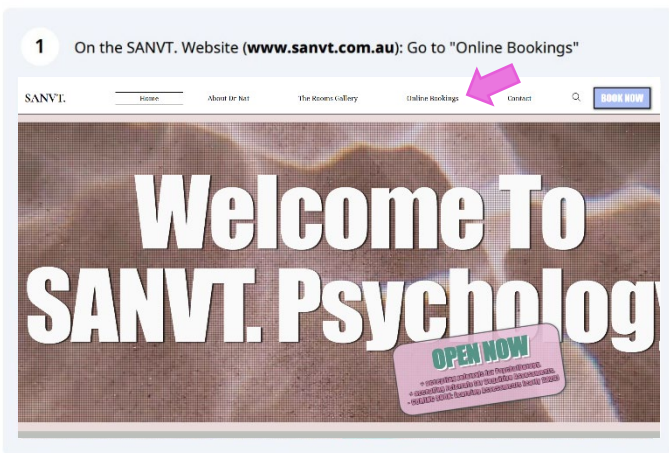
Online Booking System – A Detailed Guide: Making & Changing Appointments.....	1
Booking via the SANVT. Website	2
Booking via the Halaxy Direct Booking Link.....	9
Accessing your Patient Portal (via Halaxy; <i>optional</i>)	10

Booking via the SANVT. website

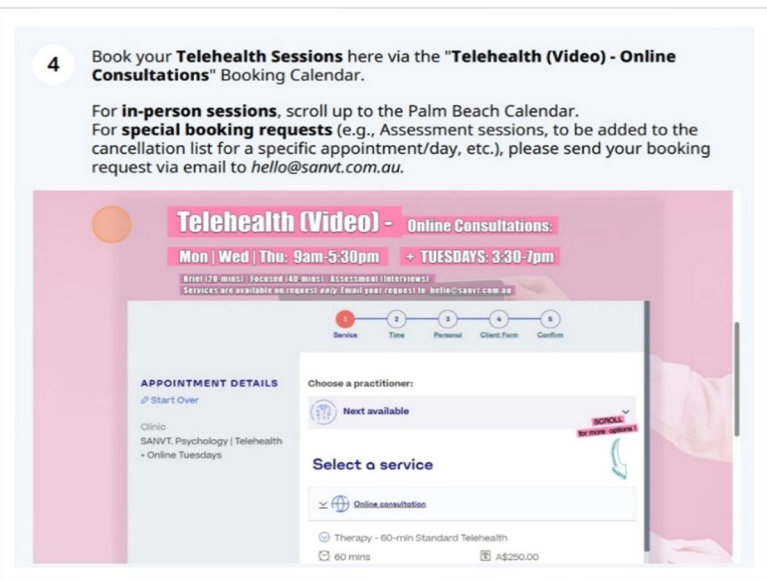
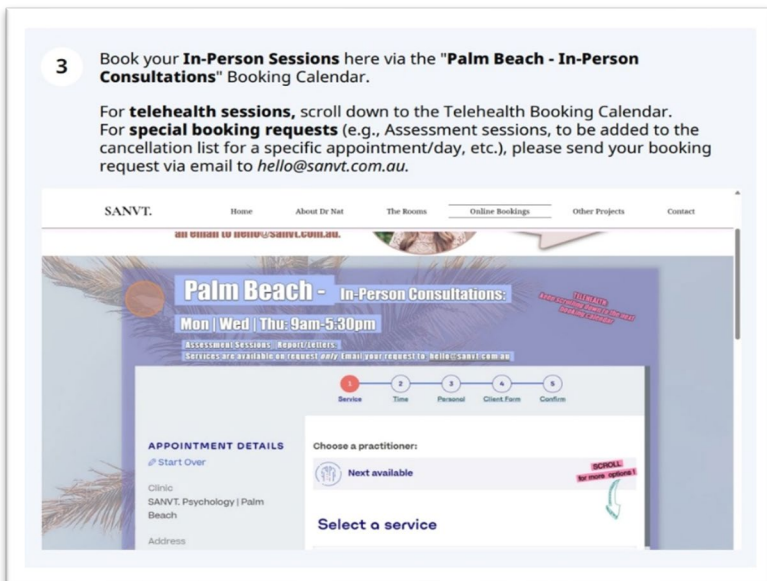
You can make appointment bookings via the **SANVT. Psychology** website via <http://www.sanvt.com.au/bookonline>

Quick booking Tips:

- To be able to book the appointment, ensure to use the **exact same name, DOB, and email address** as you provided to SANVT. at the time of completing your *Intake Form*. Otherwise, the Halaxy system will not recognise you as an existing client.
- If this is your first appointment and you haven't yet read and completed the Intake Info & Consent Form, please: Read the **Booking Terms & Conditions** (a summary of the full form) before proceeding to make an appointment.
 - This is to ensure you are aware of and comfortable with how SANVT. Psychology operates (payments, cancellations, etc.), that you feel comfortable with how your information is handled.



The In-Person – Palm Beach + Online Telehealth (Video) Booking Pages



1/33 Palm Beach Ave
Studio 1, Level 1 (upstairs)
PALM BEACH, QLD 4221
Provider Nr: 6221565J

email: hello@sanvt.com.au
phone: 0432 748 799
Fax: (07) 3544 7692
ABN: 1683 4924 521

How to Book Online

5 An Example: You decided to book an in-person appointment (Palm Beach Calendar).



Start Over

Clinic
SANVT. Psychology | Palm Beach

Address
1/33 Palm Beach Avenue, Studio 1, Level 1 (upstairs), Palm Beach, Queensland, 4221

6 For a Standard (50-60mins) session, select the Option by clicking on it in the list of available service options.

Clinic
SANVT. Psychology | Palm Beach
Address
1/33 Palm Beach Avenue, Studio 1, Level 1 (upstairs), Palm Beach, Queensland, 4221

Select a service

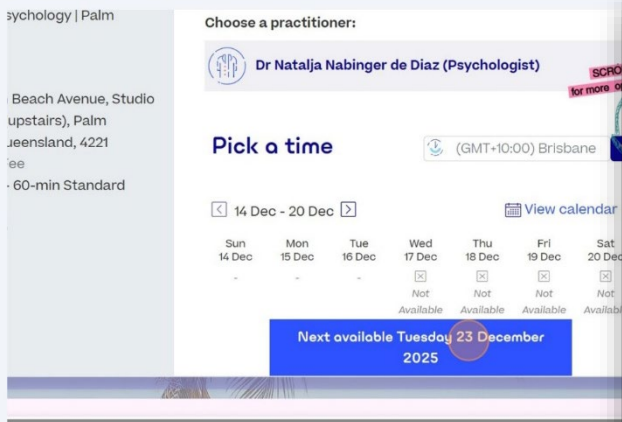
In-clinic consultation

- Therapy - 60-min Standard Session
60 mins A\$250.00
- Therapy - 75-min Extended Session
75 mins A\$310.00
- Therapy - 90-min Complex Session
90 mins A\$360.00

SCROLL for more options!

Find the Next Available Session

7 You can choose to navigate to the "Next Available Appointment" by Clicking this Button.



8 The Calendar shows the "Next Available" appointment time that you can book.

Book the next available appointment by clicking on the time ("9:00 am").

APPOINTMENT DETAILS

Start Over

Clinic
SANVT. Psychology | Palm Beach
Address
1/33 Palm Beach Avenue, Studio 1, Level 1 (upstairs), Palm Beach, Queensland, 4221
Service/Fee
Therapy - 60-min Standard Session
A\$250.00

If this is your first appointment, please contact the practice before proceeding with online booking.

Choose a practitioner:
Dr Natalja Nabinger de Diaz (Psychologist)

Pick a time
(GMT+10:00) Brisbane

21 Dec - 27 Dec View calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
21 Dec	22 Dec	23 Dec	24 Dec	25 Dec	26 Dec	27 Dec
Not Available	Booked Out	9:00 am Available	Not Available	Not Available	Not Available	Not Available

SCROLL for more options!

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Weekly Calendar View

9 Or you can use the "Arrows" to navigate the weekly calendar to see availability in the **previous** or **next** week.

VT. Psychology | Palm Beach

Address: Palm Beach Avenue, Studio 1 (upstairs), Palm Beach, Queensland, 4221
Service: 60-min Standard
Price: 50.00

Choose a practitioner:
Dr Natalja Nabinger de Diaz (Psychologist)

Pick a time (GMT+10:00) Brisbane

21 Dec - 27 Dec

Sun 21 Dec	Mon 22 Dec	Tue 23 Dec	Wed 24 Dec	Thu 25 Dec	Fri 26 Dec	Sat 27 Dec
Not Available	Booked Out	9:00 am	Not Available	Not Available	Not Available	Not Available

View calendar

Monthly Calendar View

10 Or you can see what else is available in one click via the "View Calendar" option.

Practitioner Details

Dr Natalja Nabinger de Diaz

Address: Palm Beach Avenue, Studio 1 (upstairs), Palm Beach, Queensland, 4221
Service: Standard

Pick a time (GMT+10:00) Brisbane

21 Dec - 27 Dec

Sun 21 Dec	Mon 22 Dec	Tue 23 Dec	Wed 24 Dec	Thu 25 Dec	Fri 26 Dec	Sat 27 Dec
Not Available	Booked Out	9:00 am	Not Available	Not Available	Not Available	Not Available

View calendar

11 The "Monthly Calendar View" shows which dates and times (morning, afternoon, evening) are available for booking and what is unavailable each respective month.

Choose a date and click on it to open up the calendar for that week.

Service: 60-min Standard
Time: Wed | Thu: 9am-5:30pm
Person: Natalja Nabinger de Diaz

January 2026

Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Pick a time

21 Dec - 27 Dec

Legend: ■ Morning ● Afternoon ★ Evening

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Book Your Selected Appointment

- 12** In the calendar for that week, you can choose the most suitable appointment time for the day you selected by clicking on the time option you want to book in for (e.g., click "9:00 am")

venue, Studio
Palm
i, 4221
Standard

Pick a time (GMT+10:00) Brisbane

25 Jan - 31 Jan

Sun 25 Jan	Mon 26 Jan	Tue 27 Jan	Wed 28 Jan	Thu 29 Jan	Fri 30 Jan	Sat 31 Jan
Not Available	Booked Out	9:00 am	9:00 am	9:00 am	1:30 pm	Not Available
		10:15 am	10:15 am	10:15 am	2:45 pm	
		11:30 am	11:30 am	1:30 pm	4:00 pm	
			1:30 pm	2:45 pm		

more more



Existing Clients, you need to use the exact **Name, DOB, phone number and email address** that you used when you completed the Intake Information & Consent Forms when you started at SANVT.

Halaxy is case-sensitive for security reasons, it will not recognise you as an Existing Client if other contact details are used than what is saved in the Halaxy system.

- 13** On the next page, you can double check the selected booking details, including clinic location, address, date/time and services (or choose to "start over").

This is where you can double check whether you're booking in-person or telehealth.

Beach

Address
1/33 Palm Beach Avenue, Studio 1, Level 1 (upstairs), Palm Beach, Queensland, 4221
Service/Fee
Therapy - 60-min Standard Session
A\$250.00

Time
Wednesday 28 January 2026
9:00 am for 60 minutes

Fill in your details

First Name
Last Name
Date of birth (dd/mm)
+61
Email
Appointment notes
Provide more information you wish to discuss

- 14** Indicate if you are **making an appointment "for myself" or "for someone else"**. Enter your details. Enter any important booking details in the text box (see examples).

Beach

Address
1/33 Palm Beach Avenue, Studio 1, Level 1 (upstairs), Palm Beach, Queensland, 4221
Service/Fee
Therapy - 60-min Standard Session
A\$250.00

Time
Wednesday 28 January 2026
9:00 am for 60 minutes

Fill in your details

Jane
Doe
15/12/1980
+61 0412345678
jane.doe@example.com

Example 1: I would like to work on [Problem].

Example 2: I would prefer an appointment at 11:30am, but it was unavailable. Please let me know if it becomes available.

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ABN: 1683 4924 521

15 Read the Important Booking Information and the Terms and Conditions at the bottom of the page, especially if this is your first appointment.

Welcome to SANVT. Psychology!

Thank you for your interest in booking an appointment. I look forward to seeing you soon if you are a continuing client, or to meeting you soon if you are a new client :)

- ▲ **By making a booking, you are accepting SANVT. Psychology's terms & conditions, which are based on the current Intake Information & Consent Form.**
- ▲ **Prior to your first appointment, you will have received an email with the Welcome Information & Informed Consent Pack, which included a corresponding link for new patients to complete the Intake Information & Consent Form** (covering your details, confidentiality, fees, privacy, and clinic policies).
- **Completion of this form is required before your first appointment can proceed. Please complete this form at least 2-3 days before your first appointment to allow sufficient time for any queries.**
- ▲ **By making a booking, you confirm that:**
 - The details you provide are accurate.
 - You agree to attend your reserved appointment as scheduled (in-person or online).

SCROLL for more options!

16 Click "Terms & Conditions" to access a detailed summary of the most current version of the Informed Consent form.

...vous surprenez une usappointment.

- ▲ SANVT. Psychology provides therapy and assessments, but it is **not a crisis service** and cannot respond during appointment times or outside of business hours.
- **If you feel unsafe or need urgent support, please call 000, contact Lifeline 13 11 14, Kids Helpline 1800 55 1800, and/or attend your nearest Hospital emergency department.**

Check this option if you agree with [Terms & Conditions](#)

SUBMIT

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

SCROLL for more options!

17 The "SANVT. Psychology — Terms & Conditions"

TERMS & CONDITIONS

SANVT. Psychology — Terms & Conditions

- Confidentiality**
All information shared in sessions is confidential, except where disclosure is required by law (e.g., risk of harm to self/others, child protection obligations, or court orders).
- Consent to Treatment**
By booking an appointment, you consent to receive psychological treatment from SANVT. Psychology in accordance with professional standards (AHPRA, APS Code of Ethics).
- Fees & Payments**

CLOSE

SCROLL for more options!

18 Confirm you have read and agree with the SANVT. booking Terms & Conditions, aaaaand

- ▲ SANVT. Psychology provides therapy and assessments, but it is **not a crisis service** and cannot respond during appointment times or outside of business hours.
- **If you feel unsafe or need urgent support, please call 000, contact Lifeline 13 11 14, Kids Helpline 1800 55 1800, and/or attend your nearest Hospital emergency department.**

Check this option if you agree with [Terms & Conditions](#)

SUBMIT

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Powered by Halaxy

19 Click the "SUBMIT" button.

- ▲ SANVT. Psychology provides therapy and assessments, but it is **not a crisis service** and cannot respond during appointment times or outside of business hours.
- **If you feel unsafe or need urgent support, please call 000, contact Lifeline 13 11 14, Kids Helpline 1800 55 1800, and/or attend your nearest Hospital emergency department.**

Check this option if you agree with [Terms & Conditions](#)

SUBMIT

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SCROLL for more options!

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ABN: 1683 4924 521

Booking Submitted - Verify your details! (Secure booking system)

20 Enter the verification code that was sent to your phone (or get the code sent to your email address) and click the "Verify" Button to secure your appointment booking.

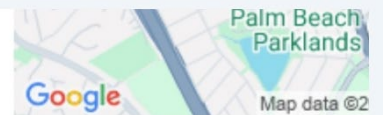
21 "Your booking is confirmed"

22 Double Check the Appointment Details.

23 You can **make additional booking**, and/or **add this appointment to your Calendar**.

If anything appears incorrect, you can make changes to this appointment by clicking "**Cancel or reschedule appointment**"

Example 1: I would like to work on [Problem].
Example 2: I would prefer an appointment at 11:30am, but it was unavailable. Please let me know if it becomes available.



Fee / Service
Therapy - 60-min Standard Session - A\$250.00

Cancel or reschedule appointment

MAKE A NEW BOOKING

ADD TO CALENDAR



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phone: 0432 748 799
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ABN: 1683 4924 521

First Appointment: Complete the Intake Information & Informed Consent Form

If this is your first session and you have not yet completed the Intake Information & Consent form, you will be prompted to complete the form now.

Once you complete the form + hit SUBMIT, your first appointment is BOOKED! :)

Sanvt Psychology Clinic client portal interface showing a sidebar menu, a main content area with a welcome message and instructions, and a detailed form for Client Details including name, preferred name, gender, date of birth, contact email, phone numbers, and introduction source.

Booking via the Halaxy Direct Booking Link

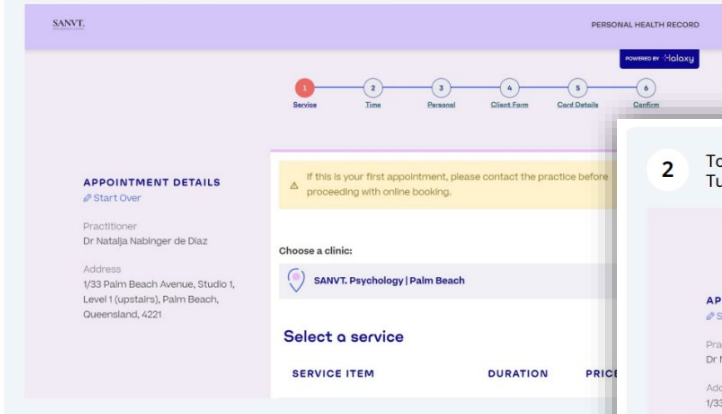
You can make appointment bookings via the direct **Halaxy Online Booking System** link:

- <https://www.halaxy.com/book/appointment/dr-natalja-nabinger-de-diaz/psychologist/1730575/1330067>

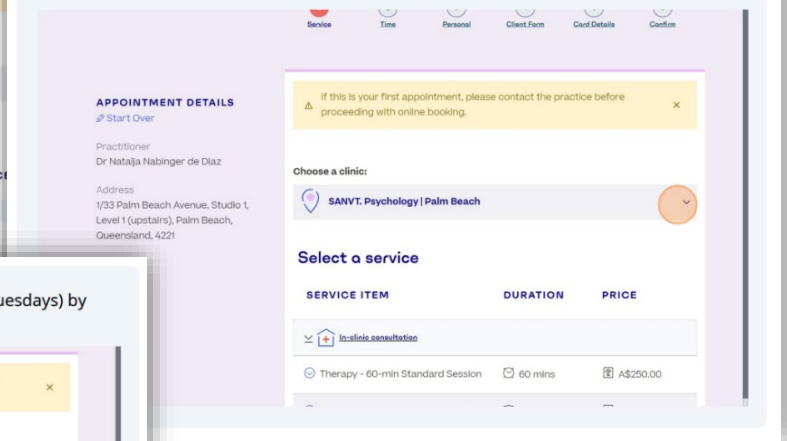


You can access the link via the SANVT. website (www.sanvt.com.au/bookonline): Click on the speech bubble button to open the mobile friendly Halaxy booking page.

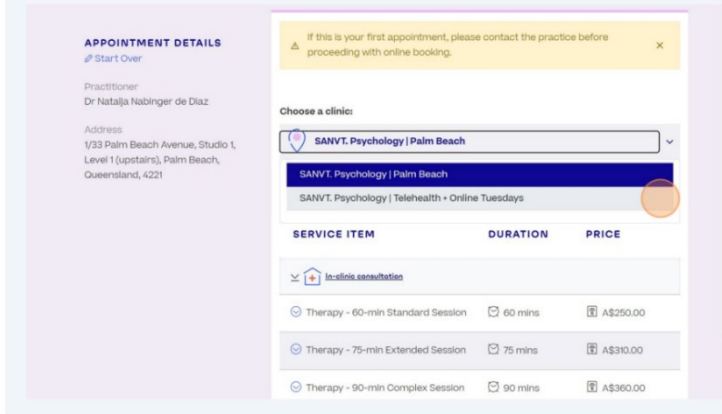
- 1 Navigate to <https://www.halaxy.com/book/appointment/dr-natalja-nabinger-de-diaz/psychologist/1730575/1330067>



- 2 To navigate between the "Palm Beach (in-person)" and "Telehealth (including Tuesdays)" booking calendars, Click on the Arrow to open the Dropdown Menu.



- 3 Choose between In-Person (Palm Beach) or Telehealth (including Tuesdays) by clicking on the Option in the Menu.



Accessing your Patient Portal (via Halaxy; optional)

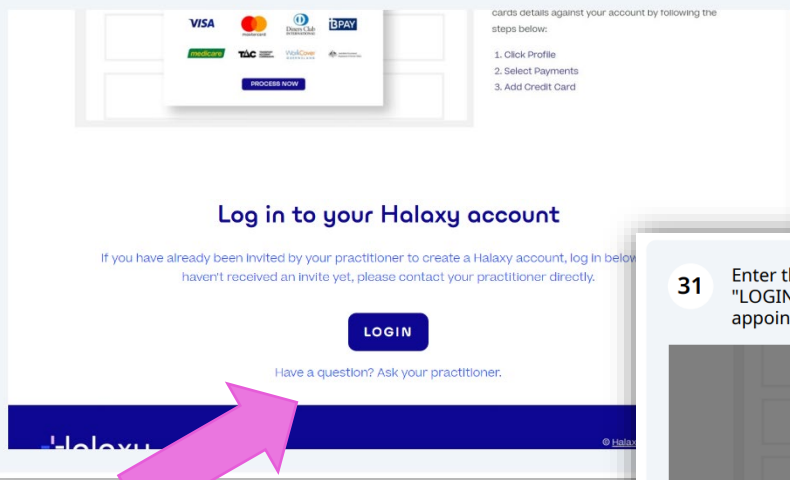
28 PATIENT PORTAL: Click on the Speech bubble to go to the Halaxy Patient Site where you can log in to your Patient Portal (if you opted to set it up; Invites are sent via email).



29 Access your Patient Portal via Halaxy (if you opted to set it up).



30 Scroll down to the veeery bottom of the page. Click the "LOGIN" button.



31 Enter the email address + password you used when you signed up. Click the "LOGIN" button to access your Patient Portal, where you can manage your appointments, forms, questionnaires, invoices and more.

